

# Offering Comparison

To help businesses launch custom solutions fit for their specific needs quickly and cost-efficiently, we've built the most scalable, accessible, and secure cloud platform to build, launch, and manage digital experiences.

Liferay SaaS is a fully-managed DXP-as-a-Service offering, with Liferay Digital Experience Platform (DXP) at the core, to create, launch, and optimize digital experiences. With benefits such as premium support, fully managed services, guaranteed uptime for application and infrastructure, and autoscaling, customers can deliver the tailored solutions they need more efficiently.

## **With Liferay SaaS, you will be able to:**

### **Save Time and Reduce Total Cost of Ownership**

Get back the time and resources to do what matters. Rely on the Liferay team to manage, host, and scale your digital solutions. The Liferay team will fully manage the Liferay platform and DXP application to ensure that your solutions are up-to-date, secure, and available 24/7. Use the time to focus on growing and enhancing your business.

### **Accelerate Innovation**

Liferay SaaS is automatically updated to the latest version of Liferay DXP and tested with your custom digital experiences so your teams can take advantage of the latest innovations to engage and serve your customers. Additionally, Liferay SaaS allows you to extend the Liferay platform without changing the core and using any programming language.

### **Future-Proof Your IT**

With Liferay SaaS, the Liferay team will ensure that your instance of Liferay DXP and infrastructure will always be up-to-date, so that you can improve uptime and maintain business continuity. Even as you grow or experience an influx of users, the platform autoscales to meet demand.

### **Receive a Higher Tier of Support**

Customers on Liferay SaaS will have exclusive access to Premium Support. This level of support provides 99.8% SLA alongside one hour response to Sev1 tickets, automatic updates, application monitoring, and security management.

Liferay SaaS operates with Liferay Digital Experience Platform (DXP) at the core. With Liferay DXP, you can build the tailored solutions fit for your specific business needs.

## Liferay DXP Capabilities



### Manage

At the heart of any great digital experience is relevant content. Liferay DXP provides a full featured content creation and management environment that allows you to present your audience with the right information, in the right format, at the right time.



### Commerce

Make it easy to find, compare and order your products online with a modern online commerce platform that simplifies complex B2B ordering processes and empowers your teams to create winning digital shopping experiences.



### Experience

Every digital interaction you have with your users is an opportunity to engage and connect with them on a personal level. Liferay DXP provides a powerful environment for delivering personalized digital experiences at scale.



### Architecture

Liferay's flexible architecture provides all the tools you need to launch and customize solutions easily as your needs grow. Build whatever you need on top of our latest architecture that empowers you to use whatever coding language you prefer.

## Need to Use Liferay in a Different Way?

If your business requires more customizations and control, you can leverage **Liferay PaaS**, our enterprise Platform-as-a-Service solution that simplifies the deployment and management of your project. Liferay will handle the Cloud Infrastructure on the forefront, and customers will manage upgrades, fix packs, and application maintenance.

For those interested in Liferay PaaS, Liferay can provide managed services to offload some of the customer's activities. Contact [sales@liferay.com](mailto:sales@liferay.com) for more information.

Additionally, customers also have the option to host Liferay on their own with **Liferay Self-Hosted**. See the chart below to see what is included in each of our offerings.

# What's Included in Each Offering?

✓ Features that will be managed and offered by Liferay.

Component	Liferay Self-Hosted	Liferay PaaS	Liferay SaaS
DXP Support Level	GOLD/PLATINUM	PLATINUM	PREMIUM
Enterprise Search	AVAILABLE AS AN ADD-ON	✓	✓
Analytics Capabilities	✓ NATIVE WITH LIFERAY DXP 7.4, CAN ALSO BE PURCHASED AS AN ADDITIONAL SUBSCRIPTION FOR OLDER VERSIONS OF LIFERAY DXP	✓	✓
Commerce Capabilities	✓ NATIVE WITH LIFERAY DXP 7.4, CAN ALSO BE PURCHASED AS AN ADDITIONAL SUBSCRIPTION FOR OLDER VERSIONS OF LIFERAY DXP	✓	✓
Cloud Infrastructure and Orchestration	MANAGED BY CUSTOMER	✓	✓
Content Delivery Network (CDN)		✓	✓
Database and Document Library Storage		✓	✓
CI/CD Tooling		✓	✓
Advanced DDoS		✓	✓

Component	Liferay Self-Hosted	Liferay PaaS	Liferay SaaS
WAF Protection		 CURRENTLY ONLY AVAILABLE FOR PRIVATE CLUSTERS, OTHERWISE WILL NEED TO BE MANAGED BY THE CUSTOMER	
Intra-Region Disaster Recovery			
Uptime Commitment for the Infrastructure			
Virtual Private Network (VPN)		MANAGED BY CUSTOMER	MANAGED BY CUSTOMER
Backup and Restore		MANAGED BY CUSTOMER	
Autoscaling		 ADDITIONAL CHARGES MAY APPLY BASED ON USAGE	
Uptime Commitment for the Application		MANAGED BY CUSTOMER	
DXP Upgrades		MANAGED BY CUSTOMER	
SAST Tool Maintenance and Execution			
DAST Testing and Execution			

## Enterprise Subscriptions and Pricing

Our software is more than just source code and our Enterprise Subscription is more than just “support”. A Liferay Enterprise Subscription allows you to access enterprise-grade software with a full package of support, training, maintenance, and legal assurance services. This means that customers are able to use the cutting-edge flexibility and innovation of an open source technology for their business needs at a lower total cost of ownership.

We offer subscriptions for Liferay SaaS, Liferay PaaS, and Liferay Self-Hosted. Additionally, we have add-on subscriptions for Liferay Analytics Cloud, Liferay Commerce, and Enterprise Search for offerings that do not include these functionalities natively.

Subscriptions and pricing will differ per offering. For example, for Liferay Self-Hosted, subscriptions are based per instance, whereas for Liferay PaaS, subscriptions are based on the number of environments. For Liferay SaaS, customers will pay per site or per users, depending on their solution.

To learn more about the different subscriptions we offer, contact a sales team member at [sales@liferay.com](mailto:sales@liferay.com).

## Solutions Marketplace

Further reduce time to market and increase productivity by leveraging our pre-built solutions on our Solutions Marketplace. Created by our vast partner network, these solutions span a variety of use cases and industries. Find a pre-built solution that can give you a head start, while still providing the flexibility you need to customize to your specific business needs.

Visit our solutions marketplace at <https://marketplace.liferay.com/solutions>.

## Finding the Right Solution for Your Business

Liferay can provide you a solution that better fits your business needs. To learn more about each offering, contact a sales team member for more information at [sales@liferay.com](mailto:sales@liferay.com).